



# Muslim Social Services Waterloo Region



Annual General Meeting 2022



# Agenda



## ➤ RECEPTION

- 7:00 p.m Registration & Reception

## ➤ BUSINESS MEETING

- 7:20 p.m Call to Order and welcoming by the Bard Chair Dr. Khalid Khokhar
  - 7:25 p.m Quran Recitation
  - 7:28 p.m Land Acknowledgment by Dr. Brice Balmer
  - 7:33 p.m. Board Chair Report By Dr. Khalid Khokhar
  - 7:40 p.m. Presentation of Financial Report By Br.Rizwan
  - 7:50 p.m. Executive Director Report By Duaa Al-Aghar
  - 8:00 p.m. New elected directors
  - 8:10 p.m. Other business
  - 8:20 p.m. Meeting adjournment
  - 8:25 p.m. Greetings and Mingling
  - 9:00 p.m. Cleaning up
- 



# Quran Recitation

**By: Aurra Startup**



# Land Acknowledgment

**By: Dr. Brice Balmer**



# Overview

## MISSION

MSS aims to serve the community by providing culturally and spiritually sensitive programs

## VISION

MSS envisions an inclusive community that understands everyone's needs and provides support for all.

## VALUES

Faith-Based Principles: Demonstrating strengths and caring of the Islamic Faith.  
Inclusivity: Filling the gaps that prevent people from feeling they are valued members of the Kitchener-Waterloo community  
Compassion: Treating everyone in a sincere, generous, kind and compassionate manner

## RESPECT

Treating all persons equally and fairly in an accepting and non-judgemental manner  
Confidentiality: Holding the highest regard for trust and privacy, and upholding the highest professional ethical standards  
Social Justice: Creating a society that encourages and celebrates the value of all persons

# MSS Board Directors



## **The President**

Dr.Khalid Khokhar

## **Vice Chair of MSS**

Dr.Brice Balmer

## **Treasurer**

Humera Javed

## **Board member**

Rihanat El Alwa

## **Board member**

Sue Hummel

## **Board member**

Kaleem Rehman



# Mr. Rizwan Mirza



2021 Financial Review



# Dr. Khalid Khokher



Board Chair Report



# Chairperson's Report

2021 was a significant year for Muslim Social Services as we renewed the organization during the Covid Pandemic. In 2020, the board had developed a strategic plan. Engin Sezen and Rozina Shaheen were hired as counselors in January 2021 to carry out this plan. The board and staff planned to have services in Cambridge, so Farhat Javed was hired in the fall for the increased counseling. Services had gone onto Zoom and other social media in 2020 and continued into 2021. New groups were formed for women, men and children – some continuations from the past. Staff and board formed a group to deal with mental health struggles of youth and young adults. Celebrations for Ramadan needed to be adapted to Zoom; prayers, eating times together, and other activities were designed for families and individuals. Food support was provided to many families. The board appreciated the creativity of the staff during these difficult months.





# Chairperson's Report Cont.

In May and June, both Amal Elhassan and Hanin Alhasan were brought back on staff to work with women's support groups and art therapy programs for children.

Humera Javed and Brice Balmer shared chair and vice chair responsibilities. Mahmud Shiblee was treasurer of the board. Other members included Sue Hummel, Khalid Khokhar, and Rihanat El-Alawa. Kaleem Rehman was elected to the board at the 2020 annual meeting. The board met regularly. Brice Balmer was asked to work more directly with the staff during the transitions.





# Chairperson's Report Cont.

Engin Sezen resigned in September 2021 to further his education; the board then hired Duaa Al-Aghar as executive director in mid-November 2021, seeing this position as administrative. She implemented additional board directions to compile significant information on programs. The board and Ms. Al-Aghar established financial systems which provided accurate information on the finances of each project.

Muslim Social Services continued to be in a positive financial position throughout 2021, due to the successful grants for specific project funding and special funds from Hallman Foundation to assist organizations during Covid. This healthy financial position continued into 2022. The board complied with Imagine Canada requirements and will have a major review by Imagine Canada in fall of 2022.



# 2021 Financial Statement

## MUSLIM SOCIAL SERVICES KITCHENER WATERLOO

STATEMENT OF FINANCIAL POSITION DECEMBER 31, 2021  
(Unaudited)

ASSETS		2021	2020
<b>CURRENT ASSETS</b>			
Cash	\$	253,371	\$ 199,218
Amounts receivable		913	-
Harmonized sales tax recoverable		780	420
Prepaid expenses		<u>380</u>	<u>369</u>
		255,444	200,007
<b>PROPERTY AND EQUIPMENT (note 2)</b>		<u>645</u>	<u>349</u>
	<b>\$</b>	<b><u>256,089</u></b>	<b><u>\$ 200,356</u></b>

LIABILITIES AND NET ASSETS		2021	2020
<b>CURRENT LIABILITIES</b>			
Accounts payable and accrued liabilities (note 3)	\$	8,307	\$ 4,393
Deferred grants (note 4)		<u>161,200</u>	<u>144,190</u>
		169,507	148,583
<b>NET ASSETS</b>		<u>86,582</u>	<u>51,773</u>
	<b>\$</b>	<b><u>256,089</u></b>	<b><u>\$ 200,356</u></b>

Commitments and contingencies (note 6)

  
\_\_\_\_\_, Director

  
\_\_\_\_\_, Director

The attached notes are an integral part of these financial statements.





# 2021 Financial Statement

## MUSLIM SOCIAL SERVICES KITCHENER WATERLOO

STATEMENT OF REVENUE AND EXPENSES (Unaudited)	YEAR ENDED DECEMBER 31, 2021	
	2021	2020
<b>REVENUE</b>		
Grants	\$ 163,984	\$ 132,170
Social assistance	18,733	7,269
General donations	4,826	1,285
Other revenue	<u>189</u>	<u>88</u>
	<u>187,722</u>	<u>140,654</u>
<b>EXPENSES</b>		
Salaries and benefits - administration	95,395	20,214
Programs costs	22,073	49,453
Social assistance	10,245	7,100
Salaries and benefits - programs	8,540	49,020
Occupancy costs	7,844	4,841
Legal and professional fees	7,165	7,283
Insurance Expense	1,970	1,543
Fees and dues	1,038	791
Office and general expenses	832	568
Amortization of property and equipment	705	432
Bank charges	<u>207</u>	<u>219</u>
	<u>156,014</u>	<u>141,464</u>
<b>EARNINGS (LOSS) BEFORE UNDERNOTED ITEMS</b>	<b>31,709</b>	<b>(810)</b>
<b>OTHER INCOME</b>		
Canada Emergency Rent Subsidy	<u>3,100</u>	<u>-</u>
<b>CANADA EMERGENCY RENT SUBSIDY</b>	<b><u>3,100</u></b>	<b><u>-</u></b>
<b>EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES FOR THE YEAR</b>	<b><u>\$ 34,809</u></b>	<b><u>\$ (810)</u></b>

The attached notes are an integral part of these financial statements.





# 2021 Financial Statement



## MUSLIM SOCIAL SERVICES KITCHENER WATERLOO

STATEMENT OF CHANGES IN NET ASSETS (Unaudited)	YEAR ENDED DECEMBER 31, 2021	
	2021	2020
NET ASSETS, BEGINNING OF YEAR	\$ 51,773	\$ 52,583
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES FOR THE YEAR	<u>34,809</u>	<u>(810)</u>
NET ASSETS, END OF YEAR	<u>\$ 86,582</u>	<u>\$ 51,773</u>

The attached notes are an integral part of these financial statements.





# 2021 Financial Statement

## MUSLIM SOCIAL SERVICES KITCHENER WATERLOO

### STATEMENT OF CASH FLOWS (Unaudited)

YEAR ENDED  
DECEMBER 31, 2021

	2021	2020
<b>OPERATING ACTIVITIES</b>		
Excess (deficiency) of revenue over expenses for the year	\$ 34,809	\$ (810)
Items not affecting cash		
Amortization of property and equipment	795	432
Net change in non-cash working capital components related to operations		
Increase in accounts receivable	(913)	-
Decrease (increase) in harmonized sales taxes recoverable	(360)	306
Increase in prepaid expenses	(11)	(24)
Increase in accounts payable and accrued liabilities	3,914	651
Increase in deferred grants	<u>17,010</u>	<u>49,930</u>
	<u>55,154</u>	<u>50,485</u>
<b>INVESTMENT ACTIVITIES</b>		
Acquisition of property and equipment	<u>(1,091)</u>	<u>(659)</u>
<b>INCREASE IN CASH</b>	<b>54,153</b>	<b>49,826</b>
<b>CASH, BEGINNING OF YEAR</b>	<u>199,218</u>	<u>149,392</u>
<b>CASH, END OF YEAR</b>	<u>\$ 253,371</u>	<u>\$ 199,218</u>

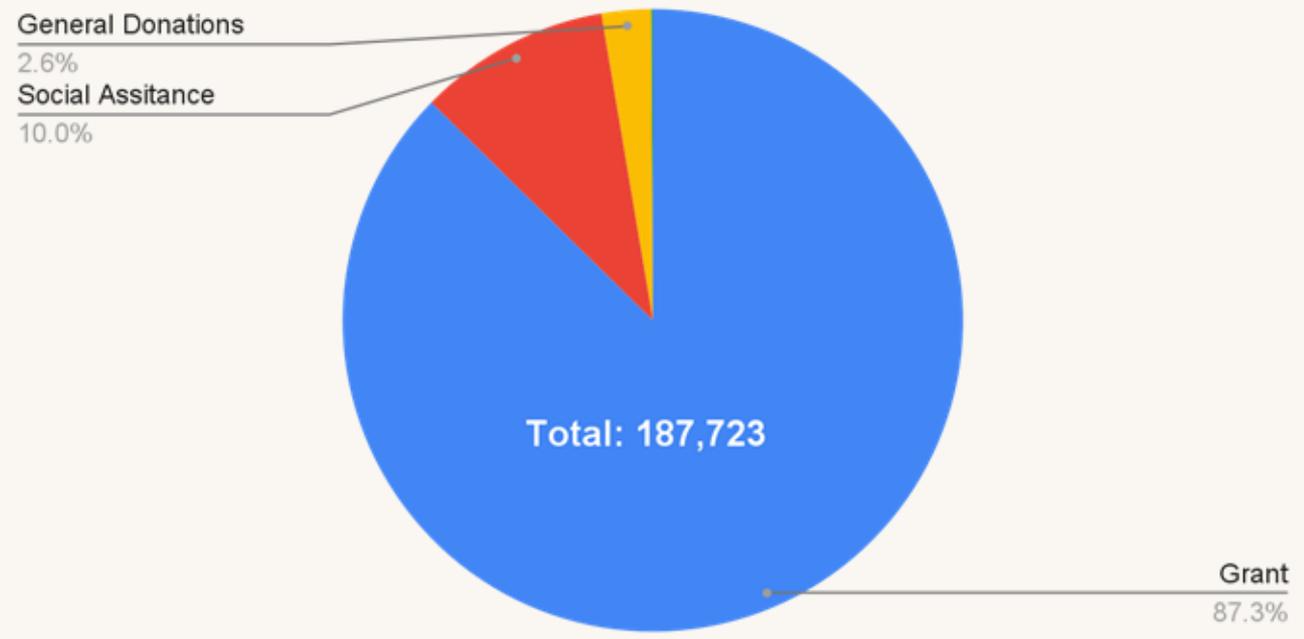
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# 2021 Financial Statement

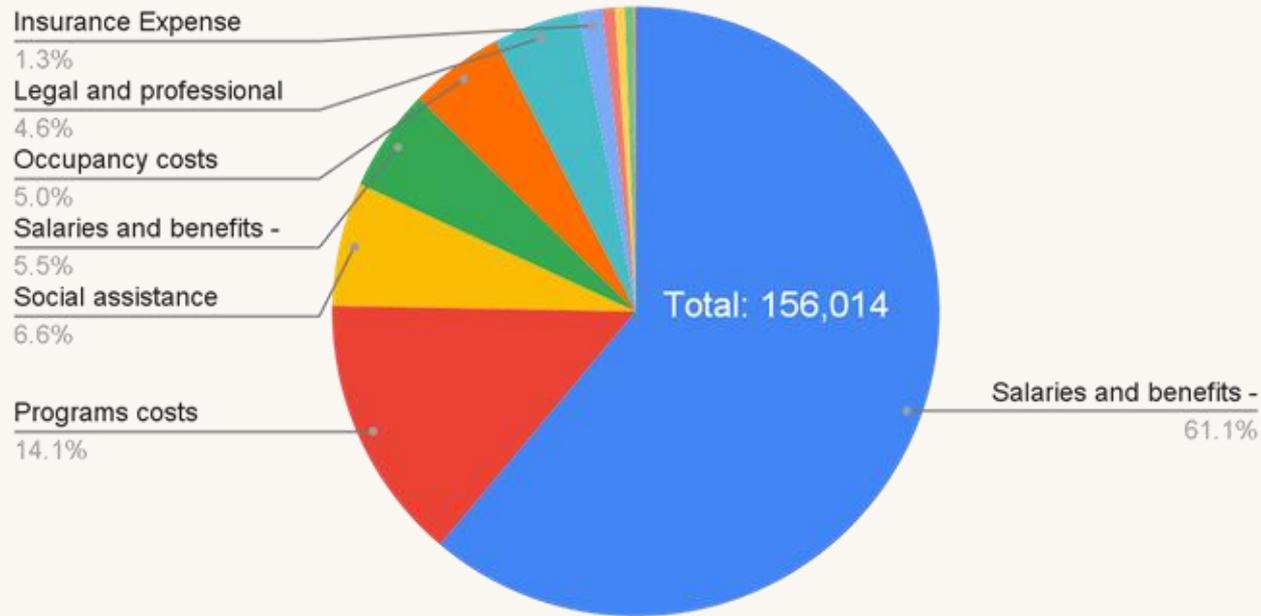
## Breakdown of Revenues





# 2021 Financial Statement

## Breakdown Of Expenses





# Duaa Al-Aghar



Executive Director Report



# Our Programs

- Counselling and Mental Health Support
- Women Wellbeing program
- "Hear Me Out" suicide prevention program
- "Stages For All Ages" program
- "One Story, 2 Sides" kids' program
- "Family Art Express" program
- "Fathers' Group" program
- Ramadan food drive.
- Community iftars
- Empowering women event
- Resilient Girls' program
- Different psychoeducational workshops



# Counselling



- Spiritually and culturally sensitive counselling provided for all individuals/families- in many languages (English, Arabic, Urdu, Pashto, Hindi, Punjabi, etc.).
- Our counseling services are growing; during the last year, we've provided 20 psychoeducational workshops and 500 individual counselling hours.





# Women Wellbeing program

A learning opportunity on mental health for refugees, immigrants, etc. The women who graduated from this program became leaders in their community and spread knowledge/education to their respective communities.







# Stages For All Ages

Provided a space for the women of the community to share their experiences.

- Supporting newcomers' integration
- Helping navigating the system
- Creating bridges between service providers and newcomers







# One Story, Two Sides



Children learning how to express their feelings by writing stories and facing the trauma that they have dealt with.

- Provides children with a safe space
- Can be provided in Arabic and in group sessions for the caregivers



# Fathers' Group

Offers fathers an opportunity to share experiences and learn from each other. They also look after their wellbeing and plan different activities and organizing events.



Muslim Social Service Region of Waterloo

إفطار رمضان مبارک

**RAMADAN MUBARAK**  
Lets break our fast together

**FATHERS AND SONS IFTAR**

The Iftar will be a potluck and the condition is the father and son will cook, not the mom.

**WE COOK**

When  
April 28 At 7:30 PM – 10:30 PM

Where  
Chandler Mowat Community Center

To register email us at: [info@muslimsocialserviceskw.org](mailto:info@muslimsocialserviceskw.org)





# Empowering Women Event



"Feminism isn't about making women stronger. Women are already strong, it's about changing the way the world perceives that strength."  
~ G.D. Anderson







# Hear Me Out Program (HMO)

A developing suicide prevention program which provides a culturally sensitive and faith-based platform, which intends to educate, support and de-stigmatize discussions around mental health/suicide in Waterloo Region's Muslim communities and beyond.





# Resilient Girls program

This program is about connecting with other youth and gaining new skills. We want youth to have a space where they can grow, learn, support each other, and become resilient

**WHAT IS RESILIENT GIRLS GROUP?**

A SPACE FOR FEMALE STUDENTS TO **GROW, LEARN, COMMUNICATE AND FIND SUPPORT.**

WE ASSIST YOUNG GIRLS IN BUILDING RESILIENCE, SELF-IMPROVEMENT, SELF-ESTEEM AND NETWORKING SKILLS THROUGH TUTORING, ADVICE, GAMES, GET-TOGETHERS AND OPPORTUNITIES.

**JOIN OUR FAMILY TODAY!**

**SIGN UP**  
**RESILIENT GIRLS GROUP**  
**SATURDAYS AT 1:00 PM**

<https://forms.gle/YC31wiEATKqmTmKL6>



# Ramadan Food Drive



- MSS served 2430 iftar meals throughout the month of Ramadan. Our volunteers cooked and delivered the iftar dinners every night to over 100 students
- Through our Ramadan Food Hamper Program we were able to reach out to hundreds of familie
- The fundraiser result in 2021: \$16562
- The fundraiser result in 2022: \$29933

# What's Coming Up in 2022

- New programs and events
- Expanding our collaboration with other organizations
- Expanding our programs to Cambridge and Guelph.
- Seeking long term financial sustainability.
- Having a first-ever summer camp for kids
- Informational classes (ex. computer, english literacy, international language, etc.)





# Dr. Khalid Khokher



Welcoming New Directors



# New Director: Aurra Startup

Aurra Startup (she/her) is a treaty person situated on the Haldimand Tract, the land promised to and cared for by the Haudenosaunee people of Six Nations, including six miles on each side of the Grand River. She is completing her graduate studies with a focus on restorative justice education to promote equity and inclusivity within schools.

Beyond academia, Aurra loves being rooted within the community and spends much of her time volunteering with local organizations doing critical social justice work. You will probably find Aurra hiking, kayaking or in her garden reflecting on the miracles of Allah (swt) and sharing time with friends and family.

Her research interests include restorative justice in schools, anti-discriminatory education and the promotion of equity, diversity and inclusion within institutional spaces.





# New Director: Ismail Akther

Ismail works as the Director of Tax and Audit at the Chartered Professional Accountants of Canada (CPA Canada). In this role, he leads the strategy for the development of audit, tax, and corporate governance resources. Before joining CPA Canada, Ismail was a Senior Manager in the National Auditing Standards for Grant Thornton, where he led audits of various industries, including charities. Ismail is a CPA, CA and holds a Bachelor of Accountancy from Brock University.





# How can you Help us

- Follow Us On Social Media
- Join Our mailing list
- Attend our programs and events
- Volunteer with us
- Partner with us
- Donate





# FOLLOW US ON



@<https://www.muslimsocialserviceskw.org>



@MSSofKW



@MSS\_KW



@muslimsocialservices



@Muslim Social Services Waterloo Region



@Muslim Social Services KW



# THANK YOU OUR 2021-2022 Funders and Partners

## It is only with your help that we are able to do all of that!

Service  
Canada



United Way



Astley  
Family  
Foundation



- Community Fund
- The Motz Family Endowment

LYLE S. HALLMAN  
FOUNDATION

FAMILY &  
CHILDREN'S SERVICES  
OF THE WATERLOO REGION



CANADIAN  
RED CROSS





## **Muslim Social Services**

The Family Centre,  
65 Hanson Avenue,  
Kitchener, ON, N2C 2H6  
519-772-4399 ext. 2707  
[info@muslimsocialserviceskw.org](mailto:info@muslimsocialserviceskw.org)

**THANK  
YOU!**

